



**shelton
turnbull**

3403 W 7th Ave
PO Box 22008
Eugene OR 97402

p 541 687 1214
f 541 484 1007
t 800 543 9062

stprint.com

EMPLOYMENT OPPORTUNITY

Web Support Specialist

Shelton Turnbull is looking for a Web Support Specialist in our growing business within the print and promotional products industry. This is a full-time, on-site, entry level position primarily maintaining and building e-commerce print solutions using JavaScript and FusionPro.

ABOUT US

Shelton Turnbull is a local 100% employee-owned company. We strive to be a healthy, growing company with a loyal customer base for whom we provide a wide variety of communication and printing services to meet their strategic goals. We do this by honoring our core values: Passion, Integrity, Continuous Improvement and Teamwork. We offer a competitive salary with very good benefits.

SUMMARY OF JOB DUTIES AND AUTHORITY

- Use JavaScript and FusionPro to create online print templates (such as business cards, stationery items, etc.) and promotional product templates (branded apparel & swag, etc.), as well as configuring pricing, weight and packaging information for each template.
- Set up users, user groups and differing levels of system access and user budgets, and email rules.
- Create and configure customer storefronts, including web programming (coding) and configuration (varying payment methods and connecting to various shipping couriers).
- Provide phone and email customer support for online storefronts

QUALIFICATIONS

- Experience working with e-commerce systems to be utilized in a printing environment.
- Experience with HTML, PHP, and SQL, as well as working with MySQL and other storage engines. Familiarity with Perl and Drupal is preferred.
- Experience in graphic and web design using InDesign, Illustrator, and Photoshop is a plus.
- Experience working with Linux based clients and web/email/ftp servers.
- Additional duties may include artwork preflight, graphic design, and mail service data processing.
- Being able to handle multiple projects, prioritize, and process requests in a timely manner.
- The ideal candidate will be able to work with a diverse group of external and internal customers. Having patience, a positive attitude, good listening, good verbal and written communication skills, and problem-solving skills are a must.
- Information technology is always changing, and our company is constantly making improvements in both systems and processes. Working in an environment that is constantly changing, adapting to end users' increasing demands and exceeding expectations are all goals that the ideal candidate will embrace and strive to achieve.

Qualified candidates please submit resume and cover letter at jobs@stprint.com

posted September 30, 2016